



Network Notification

Notice Date: January 16, 2026
To: Mississippi TrueCare Providers
From: TrueCare™
Subject: 2026 Monthly Provider Connections Series Schedule

Summary

The Provider Representative team is excited to share the 2026 schedule for Provider Connections, a monthly instruction and information forum for provider office staff.

Impact

We understand that interacting with a new payer can be challenging. Provider Connections is a monthly forum for providers to engage with TrueCare support and operations specialists on topics based on your feedback and our data sources. This interactive forum allows providers and their staff to connect with subject matter experts (SMEs) who will deliver education on a pre-selected topic, address common claims submission errors and allow time for your questions. The sessions aim to educate providers, reduce administrative burdens and enhance overall satisfaction.

The 2026 Provider Connections series begins Wednesday, January 21, 2026, at 12:00 p.m. Central Time (CT). See below for the 2026 schedule.

Date	Time	Register by
Wednesday, January 21, 2026	12:00 p.m. CT	Tuesday, January 20, 2026
Wednesday, February 18, 2026	12:00 p.m. CT	Tuesday, February 17, 2026
Wednesday, March 18, 2026	12:00 p.m. CT	Tuesday, March 17, 2026
Wednesday, April 15, 2026	12:00 p.m. CT	Tuesday, April 14, 2026
Wednesday, May 20, 2026	12:00 p.m. CT	Tuesday, May 19, 2026
Wednesday, June 17, 2026	12:00 p.m. CT	Tuesday, June 16, 2026
Wednesday, July 15, 2026	12:00 p.m. CT	Tuesday, July 14, 2026
Wednesday, August 19, 2026	12:00 p.m. CT	Tuesday, August 18, 2026
Wednesday, September 16, 2026	12:00 p.m. CT	Tuesday, September 15, 2026
Wednesday, October 21, 2026	12:00 p.m. CT	Tuesday, October 20, 2026
Wednesday, November 18, 2026	12:00 p.m. CT	Tuesday, November 17, 2026
Wednesday, December 16, 2026	12:00 p.m. CT	Tuesday, December 15, 2026

To register

Log into the TrueCare [Provider Portal](#), navigate to “Users,” then go to “Provider Training” and select “Health Plan Resources.” From the Health Plan Resources landing page, select “Course Catalog” and locate the “TrueCare Provider Connections” course. Once located, click on the course and select “Enroll” next to the desired session.

- Navigating to the ellipses on the right will allow adding the event to a calendar.
- A “Join” button will be available from the course location 15 minutes prior to the start of the session.

Questions?

Call Provider Services at **1-833-230-2174**. We are open Monday through Friday from 7:30 a.m. to 5:30 p.m. CT.

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