



MEDICAL POLICY STATEMENT

TrueCare

Policy Name & Number	Date Effective
Pharmacogenomics-Gene Testing for Behavioral Health Indications-TrueCare-MM-1724	01/01/2026
Policy Type	
MEDICAL	

Medical Policy Statements are derived from literature based on and supported by clinical guidelines, nationally recognized utilization and technology assessment guidelines, other medical management industry standards, and published MCO clinical policy guidelines. Medically necessary services include, but are not limited to, those health care services or supplies that are proper and necessary for the diagnosis or treatment of disease, illness, or injury and without which the patient can be expected to suffer prolonged, increased, or new morbidity, impairment of function, dysfunction of a body organ or part, or significant pain and discomfort. These services meet the standards of good medical practice in the local area, are the lowest cost alternative, and are not provided mainly for the convenience of the member or provider. Medically necessary services also include those services defined in any Evidence of Coverage or Certificate of Coverage documents, Medical Policy Statements, Provider Manuals, Member Handbooks, and/or other plan policies and procedures.

Medical Policy Statements do not ensure an authorization or payment of services. Please refer to the plan contract (often referred to as the Evidence of Coverage or Certificate of Coverage) for the service(s) referenced in the Medical Policy Statement. Except as otherwise required by law, if there is a conflict between the Medical Policy Statement and the plan contract, then the plan contract will be the controlling document used to make the determination.

According to the rules of Mental Health Parity Addiction Equity Act (MHPAEA), coverage for the diagnosis and treatment of a behavioral health disorder will not be subject to any limitations that are less favorable than the limitations that apply to medical conditions as covered under this policy.

Table of Contents

A. Subject	2
B. Background	2
C. Definitions	3
D. Policy	4
E. Conditions of Coverage	6
F. Related Policies/Rules	6
G. Review/Revision History	6
H. References	6

A. Subject

Pharmacogenomics- Gene Testing for Behavioral Health Indications

B. Background

Pharmacogenomics is the study of how genetic variation affects drug response. Pharmacokinetics analyzes how drugs move through the body, including absorption, distribution, metabolism, and excretion. In behavioral health medicine, cytochrome P450s (CYPs) are a common avenue for oxidative metabolism of therapeutic substances, which can be influenced by genetic and environmental factors. CYP genes are polymorphic and affect a significant portion of the population's ability to metabolize chemicals. Individuals with functional changes in CYP genes may have absent, diminished, or excessive metabolism of a drug compound and are, therefore, classified as poor metabolizers, extensive (normal) metabolizers, and ultra-rapid metabolizers.

The role of pharmacogenetics is promising as studies show potential benefits of gene testing. Clinical research, however, is unable to adequately replicate studies and findings, and there is limited research for specific drug classes or drugs. Most studies are based on small sample sizes, do not perform power calculations and/or correct for multiple testing scenarios. It is difficult to substantiate conclusions when not accounting for false positives or false negatives. Additionally, there is a lack of consensus regarding preemptive genotyping efficacy. Two societies publishing guidelines acknowledge that comprehensive guidelines regarding when testing should occur, who should receive testing, and which genes should be tested cannot be offered.

The Clinical Pharmacogenetics Implementation Consortium (CPIC®) is an international organization whose goal is to reduce the barrier of translating genetic laboratory test results into guided clinical decision support. CPIC guidelines are peer-reviewed, evidence-based and updated as new evidence emerges. The guidelines are indexed in PubMed and endorsed by the American Society of Health-System Pharmacists (ASHP) and the American Society for Clinical Pharmacology and Therapeutics (ASCPT). Published CPIC guidelines are available for certain drug classes and specific drugs which can lead to customized drug dosing, which is presumed to improve time to effective treatment and reduce undertreatment, medication-related adverse events, and costs. The guidelines consist of grading levels of evidence for prescription recommendations, which guide physicians on how results can optimize treatment.

The strength of recommendations is divided into 4 categories: strong, moderate, optional, and no recommendation. A strong recommendation is backed by high-quality evidence with desirable effects clearly outweighing undesirable effects. A moderate recommendation recognizes a close or uncertain balance as to whether the evidence is high quality, and desirable effects clearly outweigh the undesirable. In an optional recommendation, the desirable effects are closely balanced with undesirable effects or the evidence is weak or based on extrapolations, and opinions differ as to the need for the recommended course of action. With no recommendation, there is insufficient evidence, confidence, or agreement to provide a recommendation to guide practice.

In 2018, the American Psychiatric Association (APA) Council of Research Workgroup on

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Biomarkers and Novel Treatments printed a position statement on pharmacogenomic (PGx) tools for the treatment of depression indicating “at present there are insufficient data to support the widespread use of combinatorial pharmacogenetics testing in clinical practice.” The Food and Drug Administration (FDA) released a consumer warning, “The relationship between DNA variations and the effectiveness of antidepressant medications has never been established.” and also cautioned that changes in patient medications based on test results “could potentially lead to patient harm.” In 2024, Baum, et al., updated the APA’s statement upon review of new clinical trials and meta-analyses published from 2017 to 2022 using PGx tools for treatment selection in depression and found “addition of these new data do not alter the recommendations of the 2018 report, or the advice of the FDA, that the evidence does not support the use of currently available combinatorial PGx tools for treatment.” Additionally in 2019, the International Society of Psychiatric Genetics published the following statement: “Pharmacogenetic testing should be viewed as a decision-support tool... Evidence to support widespread use of other pharmacogenetic tests at this time is still inconclusive... Genetic information for CYP2C19 and CYP2D6 would likely be most beneficial for individuals who have experienced an inadequate response or adverse reaction to a previous antidepressant or antipsychotic trial.”

TrueCare covers items and services with sufficient medical and scientific evidence for the purposes of diagnosis, treatment, appropriate management, or ongoing monitoring of disease(s) or condition(s) but does not cover experimental or investigational testing or products or services with insufficient data to determine net health impact. Insufficient data includes support that the test accurately assesses the outcome of interest (analytical and clinical validity), significantly improves health outcomes (clinical utility), performs better than an existing standard of care medical management option, and/or is not generally accepted as standard of care in the evaluation or management of a particular condition. TrueCare provides appeal rights to any member or provider acting on behalf of a member who may disagree with denial decisions. Tests should be chosen to maximize the likelihood of identifying mutations in genes of interest for a specific medical reason, contribute to positive alterations in patient management, and minimize the chance of finding variants of uncertain significance.

C. Definitions

- **Actionable Use** – Genotype information may lead to selection of, avoidance of a specific therapy or modification of dosage of a therapy. Change must be based on the FDA label for the drug, an FDA warning or safety concern, or a CPIC level A or B gene-drug interaction. Intended changes in therapy based on the result of a genotyping test not supported by 1 of these sources is not an actionable use.
- **Adherence** – Consumption of a drug at or near the maximum FDA approved dosage and duration for the medication or documentation that higher doses are not tolerated when less than the FDA-approved maximum.
- **Biomarker** – A characteristic objectively measured and evaluated as an indicator of biological or pathogenic processes or pharmacologic responses to a specific therapeutic intervention (eg, gene mutations, protein expression, known gene-drug interactions for medications, characteristics of genes).

- **Biomarker Testing** – The analysis of tissue, blood, or other biospecimen for the presence of a biomarker.
- **Clinical Utility** – The likelihood that a test will, by prompting an intervention, result in an improved health outcome.
- **Clinical Validity** – The accuracy of a test for a given clinical outcome.
- **Consensus Statements** – Developed by an independent, multidisciplinary panel of experts utilizing a transparent methodology and reporting structure with a conflict-of-interest policy aimed at specific clinical circumstances and based on best available evidence for optimizing outcomes of clinical care.
- **Nationally Recognized Clinical Practice Guidelines** – Developed by independent organizations or medical professional societies utilizing a transparent methodology and reporting structure with a conflict-of-interest policy establishing standards of care informed by a systematic review of evidence and assessment of benefits and risks of alternative care options, including recommendations to optimize patient care.
- **Unbundling** – HCPCS/CPT codes should be reported only if all services described by the code are performed. Multiple codes should not be reported if a single code exists that describes the services performed. The codes include all services usually performed as part of the procedure as a standard of medical/ surgical practice and should not be separately reported simply because codes exist for the services.

D. Policy

- I. Biomarker testing not addressed by the Mississippi Administrative Code or the Mississippi Division of Medicaid (DOM) in a recently published or updated provider document will follow MCG guidelines. Biomarker testing with uncertain clinical significance in MCG may be considered not covered as there is insufficient medical and scientific evidence for the purposes of diagnosis, treatment, appropriate management, or ongoing monitoring of disease(s) or condition(s). If there are no MCG guidelines available, authorization for biomarker testing must be supported by the following scientific and medical evidence (as appropriate):
 - A. labeled indications for a test approved or cleared by the FDA
 - B. indicated tests for a drug approved by the FDA
 - C. Centers for Medicare and Medicaid Services (CMS) national coverage determinations and/or local coverage determinations by Medicare Administrative Contractors
 - D. nationally recognized clinical practice guidelines and/or consensus statements
 - E. warnings and precautions on FDA-approved drugs
- II. Any biomarker testing with clinical significance and evidence supported by scientific and medical evidence may be subject to medical necessity review. TrueCare uses CPIC guidelines level A or B to determine the appropriateness of testing requests. Guidelines may be located at www.cpicpgx.org/guidelines.
 - A. General guidelines for all testing requests
The use of pharmacogenomic tests for multi-gene panels to guide therapy decisions may be medically necessary for psychotropic medications when **ALL** of the following criteria are met:
 1. The member is currently or considering taking a drug potentially affected by a known mutation that can be detected by a corresponding test.

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2. The drug is to be prescribed for the condition and population consistent with FDA labeling.
3. The test demonstrates actionability in clinical decision making by CPIC guidelines level A or B and has demonstrated technical and clinical validity.
4. Providers can use results to guide changes in treatment that will improve patient outcomes or directly impact medical care (ie, clinical utility).
5. The ordering provider possesses the licensure, qualifications, and necessary experience/training to both diagnose the condition being treated and to prescribe medications for the condition either independently or in an arrangement as required by all applicable state laws.
6. The usefulness of the test is not significantly offset by negative factors, such as expense, clinical risk, or social, or ethical challenges (ie, reasonable use).
7. Requested testing is performed in a CLIA-certified laboratory and has not been previously performed.
8. **At least 1** of the following criteria is met:
 - a. Documentation is provided that the requested testing is required to obtain health plan coverage for the medication being considered for treatment.
 - b. An FDA label requires results from a genetic test to effectively or safely use the therapy in question or is listed in the FDA table of known gene-drug interactions.
 - c. Documentation of member adherence and failure to see expected results from at least 2 prior medications treating the diagnosed condition is provided.

B. Specific testing requests

Testing in the following situations may be considered medically necessary and is subject to medical necessity review. To aid in therapy selection and/or dosing for members considered for therapy or in a course of therapy with any of the medications below, testing for following genotype(s) once per lifetime may be considered:

1. CYP2C19 and CYP2D6 testing for tricyclic antidepressants:
 - a. Amitriptyline
 - b. Imipramine
 - c. Doxepin
2. CYP2C19 and CYP2B6 testing for sertraline, serotonin reuptake inhibitor
3. HLA-A and HLA-B testing for carbamazepine

III. Exceptions to this policy or an adverse utilization review determination might be explored via appeal rights, which are provided to any member or provider who requests testing on behalf of the member for any denial of authorization via the provider portal on www.caresource.com, fax, or mail by the US Postal Service.

IV. TrueCare considers the following not medically necessary (not all-inclusive):

A. Testing or screening

1. in the general population
2. considered non-covered but billed using unlisted procedure codes
3. in the absence of clinical signs or symptoms or for determining a risk for developing a disease or condition

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- 4. not confirming new data for decision making but a known diagnosis
- 5. without diagnosis-specific indications or ensuring matching tissue specimens
- B. Use of multi-gene panels for genetic polymorphisms, including, but not limited to, pain management, cardiovascular drugs, anthracyclines, or polypharmacy for evaluating drug-metabolizer status.
- C. Broad symptom-based panels (eg, comprehensive ataxia panel) when a narrower panel is available and more appropriate based on clinical findings (eg, autosomal dominant ataxia panel).
- D. More than 1 multigene panel at the same time (should be performed in a tiered fashion with independent justification for each panel requested).
- E. Genes not identified as having actionable use.

E. Conditions of Coverage

TrueCare applies coding edits to medical claims through coding logic software to evaluate accuracy and adherence to accepted national standards. Proper billing and submission guidelines must be followed, including the following:

- I. Unbundling of codes in a panel may result in payment recovery. Procedures not meeting correct coding standards are not reimbursable, even if medical necessity criteria for the associated test(s) are met.
- II. Providers must use industry standard, compliant codes on all claims submissions, including CPT codes and/or HCPCS codes to the highest level of specificity.
- III. Services considered to be mutually exclusive, incidental to, or integral to the primary service rendered are not allowed additional payment.
- IV. Proprietary panel testing requires documentation of medical necessity.
- V. If a panel was previously performed and an updated, larger panel is being requested, only testing for the medically necessary, previously untested genes will be reimbursable. Therefore, only the most appropriate procedure codes for those additional genes will be considered for reimbursement.

F. Related Policies/Rules

Experimental or Investigational Items or Services
Medical Necessity Determinations

G. Review/Revision History

	DATE	ACTION
Date Issued	02/26/2025	New policy. Approved at Committee.
Date Revised	10/08/2025	Annual review. Updated reference list. Approved at Committee.
Date Effective	01/01/2026	
Date Archived		

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