



Network Notification

Notice Date: November 1, 2025
To: Mississippi TrueCare™ Providers
From: TrueCare™
Subject: November 2025 Policy Updates
Effective Date: January 1, 2026

Summary

At TrueCare™, we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from TrueCare.

How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

Find Our Policies Online

To access all TrueCare policies, visit MSTrueCare.com > > Providers > Tools & Resources > [Provider Policies](#). Select your plan, then select the type of policy. Each revised policy has a previous version that can be referenced on the corresponding archived policy webpage.

Policies

Policy Name & Number	Policy Type	Plans	Effective Date	New or Revised Policy
Medical Necessity Determinations AD-1313	ADMINISTRATIVE	TRUECARE	JANUARY 1, 2026	REVISION
Pharmacogenomics-Gene Testing for Behavioral Health Indications MM-1724	MEDICAL	TRUECARE	JANUARY 1, 2026	REVISION

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