Notice Date: September 1, 2025 To: TrueCare Providers

From: TrueCare

Subject: September 2025 Policy Updates

Effective Date: October 1, 2025

Summary

At TrueCare™, we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical, and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

Find Our Policies Online

To access all <TrueCare> policies, visit **MSTrueCare.com** > Providers > Tools & Resources > <u>Provider</u> <u>Policies</u>. Select your plan and state, then the type of policy. Each revised policy has a previous version that can be referenced on the corresponding archived policy webpage.

Policies

Policy Name & Number	Policy Type	Plans	Effective Date	New or Revised Policy
Modifier 59, XE, XP, XS, XU PY-1421	REIMBURSEMENT	TRUECARE MISSISSIPPI MEDICAID	OCTOBER 1, 2025	REVISION

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