



Network Notification

Notice Date: June 3, 2025
To: Mississippi TrueCare Providers
From: TrueCare
Subject: TrueCare Advanced Imaging and Cardiac Services Program in Partnership with Evolent
Effective Date: July 1, 2025

Summary

TrueCare has partnered with Evolent to implement a new advanced imaging and cardiac services program. This program is intended to improve health outcomes for people with complex conditions.

Impact

Effective July 1, 2025, prior authorization will be required by Evolent for advanced imaging and select cardiac procedures before they can be done in a provider office or other outpatient hospital/facility settings. This program will apply to members with Medicaid through TrueCare.

Importance

Evolent uses clinical criteria based on nationally recognized guidelines to promote evidence-based practices. Providers may begin contacting Evolent on July 1, 2025, to seek prior authorization for procedures scheduled on or after July 1, 2025.

The Evolent program will apply to all specialties for the following non-emergent outpatient procedures:

- Computed Tomography (CT)/ Computed Tomographic Angiography (CTA)
- Magnetic Resonance Imaging (MRI)/ Magnetic Resonance Angiography (MRA)
- Positron Emission Tomography (PET) Scan
- Multigated Acquisition (MUGA) Scan
- Nuclear Stress Test
- Echocardiography

TrueCare approvals issued before July 1, 2025, are effective until the authorization end date. Upon expiration, authorization requests must be submitted to Evolent. For services/treatment that did not require an authorization prior to July 1, 2025, an authorization may be required from Evolent for service/treatment dates on and after July 1, 2025.

Questions?

If you have questions, please contact TrueCare Provider Services at **1-833-230-2174**. If you have questions about Evolent programs, email RadMDSupport@Evolent.com or call 1-800-327-0641.

We look forward to offering you this program and hope it will enhance your experience with authorizations.

MS-MED-P-3709059



TrueCare Advanced Imaging/Cardiac Program Provider Education Webinars

TrueCare has partnered with Evolent to implement a new advanced imaging and cardiac services prior authorization program effective July 1, 2025. The program applies to members with Medicaid through TrueCare and is intended to improve health outcomes for people with complex conditions.

TrueCare and Evolent encourage providers to register for one of the following training sessions to learn more about this program and the resources available.



Tuesday, June 10, 2025 at 8:00 AM CST
<https://zoom.us/meeting/register/AT3ifSz3RSK9Z2a2wD1lcQ>
Meeting ID: 928 2473 8917
Passcode: 235484



Wednesday, June 18, 2025 at 12:00 PM CST
<https://zoom.us/meeting/register/WRWGHFBOQq-lqGx3Xi89Xw>
Meeting ID: 938 6315 5472
Passcode: 402638



Thursday, June 26, 2025 at 12:00 PM CST
<https://zoom.us/meeting/register/yeDbD-DUQQexYOCROj8DIq>
Meeting ID: 993 8725 5327
Passcode: 406823



Thursday, July 8, 2025 at 8:00 AM CST
<https://zoom.us/meeting/register/m8VbWlpUQkKXUbF3OXA1wQ>
Meeting ID: 966 6910 4945
Passcode: 403163

Upon completion of the registration, you will receive a confirmation email from Evolent for the webinar session you choose to attend.

To take part in a training session via telephone, please use one of the phone numbers below and the session-specific meeting ID.

Phone # (US Toll): [+1 305 224 1968]

Phone # (US Toll): [+1 309 205 3325]

Training/education materials will soon be available by logging onto the Evolent website at [RadMD.com](https://www.radmd.com). To get started, go to [RadMD.com](https://www.radmd.com), click the “New User” button, select “Physician’s office that orders procedures” and submit a RadMD “Application for a New Account”. A password link will be delivered via e-mail, and you will be invited to create a new password for future access.