Notice Date:	**May 30, 2025**
To:	**Mississippi TrueCare Providers**
From:	**TrueCare**
Subject:	**Availity Partnership**
Effective Date:	**July 1, 2025**

Summary

Effective July 1, 2025, TrueCare is partnering with Availity as its electronic data interchange (EDI) gateway service provider. Availity will serve as the exclusive EDI gateway service for claims and eligibility transactions related to TrueCare members.

Impact

Your TrueCare EDI transactions – including claims submission, eligibility status, and claim status verification, will be processed through Availity.

Importance

Please use the new Payer ID – **MSMCDCS1** – for the following HIPAA transactions:

- 837 – Professional and Institutional (Batch)
- 270/271 – Benefits and Eligibility Inquiry (Real Time)
- 276/277 – Claim Status Inquiry (Real Time)

Please ensure this information is updated in your billing systems and processes for accurate and timely claim submission.

Questions?

For additional information about selecting Availity for your clearinghouse or service provider needs, visit [Availity EDI Clearinghouse](#). You can also contact Provider Services at **1-833-230-2174**, available Monday through Friday from 7:30 a.m. to 5:30 p.m. Central Time (CT).

MS-MED-P-3820016